ITNRides 2.0
Updates and Improvements

A Short Update

Our update is a little shorter than normal this week, as Alan is out. There is still lots of work being done on ITNRides, and the reporting on progress will come next week when he resumes meeting with Presence.

Recent Fixes

- The batch process now runs every 5 minutes. It may take longer than that to process, but if you wait more than 10 minutes and there does not seem to be a result, please check the Batch Routing Job History Report (found on the homepage) to see if there was an issue with the routing.
- There were a few cases where an online credit card payment failed but the payment still posted to a rider's transportation account. That bug has been fixed.
- Paid drivers were receiving some mileage credits. That has been fixed.

Monthly Statements

The system is designed for Monthly Statements to be run only after the month has posted. We know that people like to preview the statements to check for errors. Some of the things we have seen that we thought were data errors were just because the month hadn't been posted yet, and resolved on their own after the month was posted. Please keep in mind that the statements will not be accurate before the month posts.

September 1st, 2022