



ITNRides 2.0



Updates and Improvements

Bug Fixes

- Portal messages were not displaying on some driver portals. This has been fixed.
- For Cash or Credit Card payments, the field “Payment Type” is required. The app was not requiring it previously. When you enter a “New Cash or CC Payment” on a Contact you will see the payment type and it is required to select either Cash/Check or Credit Card.

Tips

- Ride Sponsor and Road Scholarships accounts have been cleaned and updated so all monthly balances are accurate.
- Many Road Scholarship account names were shortened from “ITN Road Scholarship - <Site Name>” to “Rd Schol - <Site Abbreviation>” and “Account” or “Fund” was removed from the name too, so you can see the Site Name in a picklist of Accounts.
- Regeneron account names were also shortened.
- If you need to check to see if the online CC payment processed successfully through Chargent, you can go to the person's Account, and then to the Related List for Chargent Orders, and click on the Chargent Order. Once there, go to the Related list and under Transactions you can see the Response Status. That will tell you if it was Approved or Declined.

