ITNRides 2.0
Updates and Improvements

Rider and Driver Portals

- New guides have been created for the rider and driver portals. These are designed for staff use, but can also be sent to riders and drivers if you think it is helpful. Those guides are attached with this newsletter.
- If you would like an example rider and driver set up in your system so your staff can access the portals, please email Morgan.Jameson@itnamerica.org, and we'll get those set up for your site.

Reports

- Month End Closing Reports quick links are now populated on the portal Home Page
- Updated the Opportunity Batches by Month report. Note that you can toggle the "Detail Rows" button at the bottom to show/hide the Opportunity detail rows
- All Contacts Mailing List: All Contact types. Membership Status NOT EQUAL to Closed or Suspended.
- There are now two email lists:

    1. All Contact Emails: Do not Email=FALSE. There are no other filters on this report. It includes Driver and Rider Status, as well as Contact Type

    2. All Contacts email list – Active Members: email list for all Contacts whose member status = Active

Reminder

- Please be sure that when you are booking donations, **the recipient is your site** "ITNXXX" or whatever, NOT the account of the donor.

iTNAmerica®
Dignified transportation for seniors

November 11th, 2022