ITNRides 2.0
Updates and Improvements

Bug Fixes

- Rides that were Canceled short notice, no show, or Booked but not Assigned were not getting posted at end of month. This has been fixed, but you may notice that prior month cancelled rides are showing on the Daily Overviews as Posted for prior months. This is not negatively impacting anything and we are working on a fix.

New Report

- Driver Mileage by Month (this is a modification of the report that was called Paid Driver Mileage by Month). Total Occupied and Unoccupied miles for Drivers for a month. In the "Driver: Contact Type" enter "Paid Driver" or "Volunteer Driver" in the filter to select the driver type for the report. In the Route Date select the timeframe for the report. This report is found in the Contact Management folder.

Tips

- When closing an account, you need to also close out their Recurring Membership. If you pull up their contact record and go to the Related tab, scroll down to Recurring Donations (that's where Recurring Memberships live), and click the down arrow on the right to Edit it. Then set the Status to Closed. This will close out the pending Opportunity for their next (and any future) membership payments. In the future this will be automated.

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