



ITNRides 2.0



Updates and Improvements

Bug Fixes

- Credit card payments through the customer portal are working properly now, with previous bugs fixed. However, when staff make a credit card payment on an Opportunity, it is not moving from Pledged to Posted. We expect that to be fixed today.

New Partner Announcement Soon

- We are happy to let you know that after months of searching we have found a new software programming vendor to work with on the maintenance and enhancement of ITNRides 2.0. We are finishing up contract negotiations with the new firm and will provide more details soon.

Tips

- If you had data migrated, sometimes the "Additional Bill To" field on the contact record is inaccurate. If the Bill To you are looking for does not appear in the drop down while booking rides, you can add it using the "New Affiliation" quick action button on the contact record. To view all the affiliations for a particular contact, open the contact record, click Related Records, and scroll down to Organizations/Affiliations. Clicking "View All" on the lower right will show you additional affiliations and detail."

Enhancement

- Account credits for Healthy Miles and Ride & Shop discounts now have better descriptions on the monthly statements. This will only apply to rides booked or edited going forward from today.

