



ITNRides 2.0



Updates and Improvements

Bug Fixes

- In the Transfer Credit Flow, transfer to another site, the picklist of available sites was fixed to include all available affiliates and ITNCountry sites.

Enhancements

- On the Opportunity page layout, Donor TAI was added.
- On Opportunity related lists, you can now see the status, Posted, Closed/Lost, Pledged
- We have removed the ability for Site Staff to delete an Opportunity Batch. If you would like an Opportunity Batch deleted, please put in a Case requesting ITNAmerica staff to do it.

Tips/Other

- When entering a Payment on Account or Donation using the recommended method the Quick Action “New Cash or CC Payment”, **if the payment is cash (or check, or Paypal) you should set the Opportunity stage to Posted. This is really important.** If you are running an actual credit card payment, and if the payment is successful the Opportunity will post automatically. If the credit card payment fails, the Opportunity will not post, and will remain with Stage = Pledged.
- Don't forget to let us know if there are fields you would like an information marker added to.

